Where can I go? **✓** Downtown **✓** Education **✓** Employment **✓** Grocery Stores **✓ Medical Facilities ✓** Museums **✓**Recreational Facilities **✓**Shopping ✓ Social Service Agencies

Reno

ounty

Area

Transportation

Rcat is First Come First Served General Public Transportation No special designation is given for priority trips such as medical or other appointments.



120 West Avenue B Hutchinson, KS 67501 Phone: 620-694-2913 Fax: 620-694-2767 website

www.renocountyks.gov

Full website address www.renocountyks.gov/Reno-County-Area-Transit-RCAT

Reno County Area Transit 120 W. Ave B Hutchinson KS 620-694-2913







Fixed Route Service



Paratransit Service



Specialized Services

Demand Response Service

> **On-Demand** Service









Hours of Operation

Monday-Friday 8:00 a.m. - 5:00 p.m.

Saturday

9:00 a.m. - 2:00 p.m.*

* Demand Response service only No rural service, Fixed Route or Paratransit on Saturday

> Sunday Closed

Contact Phone Number 620-694-2913

Fares

FIXED ROUTES Exact fares only.



Adult (19-59) \$1.00 Senior (60 + over).50 Disabled .50 Children (6-18) .50

Children 5 and under free *

*with paying passenger

Current Student (w/I.D.) .50

\$27.00/30 rides Ticket Bundle Ticket Bundle Discount \$12.00/30 rides

(For those who qualify)

Ticket Strip \$10.00/10 rides Ticket Strip Discount \$5.00/10 rides (For those who qualify)

Tickets sold at: Rcat Transfer Station 120 W. Avenue B. Hutchinson, KS. 67501

PARATRANSIT

Door-to-door

Paratransit is reserved for those with a verified ADA need due to a physical or cognitive disability or a physical/environmental barrier that stops the use of a fixed route. Service is provided in and around the city limits of Hutchinson and South Hutchinson. An application is required. Please call the office at 620-694-2913 for further information.

\$2.00

DEMAND RESPONSE

Exact fare only.

Door-to-door \$2.00

Demand Response service is available to the general public. Trips may be scheduled in advance or same day (if room is available). All trips are scheduled one way (both to and from your destination) each one way trip costs \$2.00.

RURAL SERVICE

Pick-up at Town Bus Stop

Adults (19-59)	\$4.00
Seniors (60+ over)	\$2.00
Disabled	\$2.00
Children (6-18)	\$2.00
Children under 5	free *
*with paying passenger	

Pick-up at Town or Rural Address

Adults (19-59)	\$8.00
Seniors (60+ over)	\$4.00
Disabled	\$4.00
Children (6-18)	\$4.00
Children under 5	free*
*with naving passenger	

with paying passenger

Rcat Fixed Route is Wave & Ride

Fixed Route drivers will pick up riders anywhere along the route.

Riders **must** be waiting at the curb ready to board the bus when it stops.

The riders **must** wave or raise a hand, to signal the driver.

The bus will then pull to a safe place (usually in the middle of the block) to pick up the rider.

Have your fare or ticket ready to drop in the farebox as you board.

Drivers will do their best to help you get as close as possible to your destination.

As the bus nears your stop you may pull the cord above the window. This signals the driver to stop.

Never cross in front of the bus.

TRANSFERS

The Fixed routes connect so passengers may transfer to other routes to complete their trip at no additional charge.

Transfers are made at Reat Transfer Station(120 West Ave B) or the Walmart Transfer Point. To board another bus, ask the Driver for a Transfer Ticket. Please call 620-694-2913 with questions.



TIPS FOR A SUCCESSFUL TRIP

- Check the map for routes and to see if you will need to transfer to another bus to complete your trip. Drivers can help you with transfers.
- For fixed routes, allow up to one hour to reach your destination.
- Allow time for picking up/dropping off other passengers.
- Be prepared for delays due to traffic, trains or bad weather.
- Always be at the curb early. It is better to wait a few minutes than miss your ride.
- ◆ For Paratransit and Demand Response trips, the Reat vehicle will wait five (5) minutes at the scheduled pick up spot, then will move on.
- Fixed Route riders may only have as many packages as they can reasonably carry on and off the bus in one trip.

(No hazardous materials or weapons)

- Fixed Route drivers are not allowed to help load or unload packages.
- Fixed Route riders are responsible for safely managing packages while on the bus.
- On all Rcat vehicles, the combined weight of packages is limited to #50 per rider.
- Bike racks are available on Fixed Route buses.

All Vehicles are Equipped with Lifts or Ramps for Accessibility.

Reat goes to any address in Reno County with a passable driveway.

SCHEDULE A RIDE

Paratransit rides **must** be scheduled 24 hours in advance but **may** be scheduled up to seven (7) days in advance. Negotiating pick up times might be necessary.

A ride requested on the same day it is needed will be accepted if there is room available on the schedule.

Full details about Paratransit services are available by calling Rcat at 620-694-2913.

CANCEL A RIDE

No worries, to cancel a request for a ride, contact the Rcat Office.

To avoid being charged for the ride, the cancellation must be made at least one (1) hour before the scheduled pick up time anything less than (1) hour will be considered a no-show and may result in a double fare on next scheduled trip.

If your ride is a morning trip, notification needs to be made by 4:00 p.m. the day before.



Service Animals are Welcome to ride

Emotional Support Animals and other Pets must ride in a carrier.

Please call the Rcat Office for further information.

620-694-2913

PARATRANSIT SERVICE

Paratransit Service is reserved for people who have an ADA verified need and have been approved for paratransit status. People must complete a paratransit application and have their need verified by a medical or other professional.

Detailed information about the Paratransit service and guidelines are available at the

Reno County Public Transportation Office 120 W. Avenue B. Hutchinson, KS

620-694-2913

www.renocountyks.gov

<u>Full website address:</u> www.renocountyks.gov/Reno-County-Area-Transit-RCAT

DEMAND RESPONSE

Demand Response is door to door service available to everyone. Rides may be scheduled up to seven (7) days in advance. Same day ride requests will be accepted if there is room available.

Call 620-694-2913 to schedule.

Detailed Passenger Guidelines Can Be Obtained At Reno County Public Transportation Department Office 120 W. Avenue B Hutchinson, KS 67501

> <u>Website:</u> Www.renocountyks.gov

Full website address: www.renocountyks.gov/Reno-County-Area-Transit-RCAT